



Technical BULLETIN

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SAFETY RECALL

This modification has top priority. This bulletin must be performed immediately to ensure customer safety.

NOTE: Bulletins that announce a recall will have an "R" at the end of the bulletin number.

CERTAIN 2017~2023 GATOR TOUGH 16 DK BOATS FACTORY MODIFICATION CAMPAIGN – Port Level Flotation Compliance

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INTRODUCTION

G3 Boats has identified a non-conformity in 2017~2023 Gator Tough 16 DK model boats concerning federal regulations for port level flotation per 33 CFR 183 Subpart G. The test simulates the boat's flotation level stability with a swamped boat as well as maximum capacity load.

To correct this non-conformity, G3 Boats is initiating a Factory Modification Campaign. Affected units must have a Foam Kit installed, consisting of buoyancy pods added to the port- and starboard-side in the rear of the boat in order to comply with federal regulations.

G3 is notifying all registered owners of affected boats by mail. A copy of our letter is included at the end of this bulletin. Customers should make an appointment with an authorized G3 Boats dealer to bring in the boat, so the dealer has enough time to obtain the Foam Kit to modify the unit.



If your dealership was invoiced for one or more affected boats, a report listing all affected boats invoiced to your dealership is included with a mailed copy of this bulletin. Use the list to help ensure all affected boats are modified.

You must modify all customer-owned affected boats as well as those in your inventory. Any affected boat that you purchase from G3 Boats in the future may also require modification. If you purchase a boat from another dealer or G3 Boats, check to see if the procedures in this bulletin have already been performed before you sell the boat.

G3 Boats that are affected should not be sold or operated until they are modified. It is a violation of G3 Boats policy for your dealership to deliver any affected boat to customers until the procedures in this bulletin are performed.

When delivering a modified boat to a customer, be sure to emphasize that the buoyancy pods provide additional flotation only and are not intended to support a person's weight. They can, however, provide a convenient boarding step for dogs.

When the Foam Kit installation is complete on each boat, follow the *Warranty Information* section of this bulletin to receive reimbursement.



DEALER ACTION SUMMARY

Unsold & Sold Units:

Install the Foam Kit on all unmodified affected boats if not already installed.

Parts:

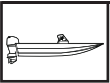
Yes. Refer to the *Parts Information* section.

Warranty:

Factory Modification Campaign. See the *Warranty Information* section of this bulletin. This modification applies to all affected vehicles regardless of ownership or warranty status.

Notify Customers:

Yes, you must immediately contact any customer whose affected boat shows as unregistered on the report enclosed with the mailed copy of this bulletin. G3 Boats has sent letters to customers whose boats were registered with G3 Boats as of 1/26/2024.



AFFECTED RANGE

Year	Model Name	Hull Identification Number (HIN)	
		From	To
2017	Gator Tough 16 DK	GEN40026A718	GEN43074L718
2018		GEN43446A818	GEN51463L819
2019		GEN53166A919	GEN58630L920
2020		GEN59158A020	GEN65498L021
2021		GEN66083A121	GEN72166L122
2022		GEN72782A222	GEN82163L223
2023		GEN82558A323	GEN91119J324



SERVICE PROCEDURE

Foam Kit Installation

1. Remove the decals from both sides of the back of the boat.



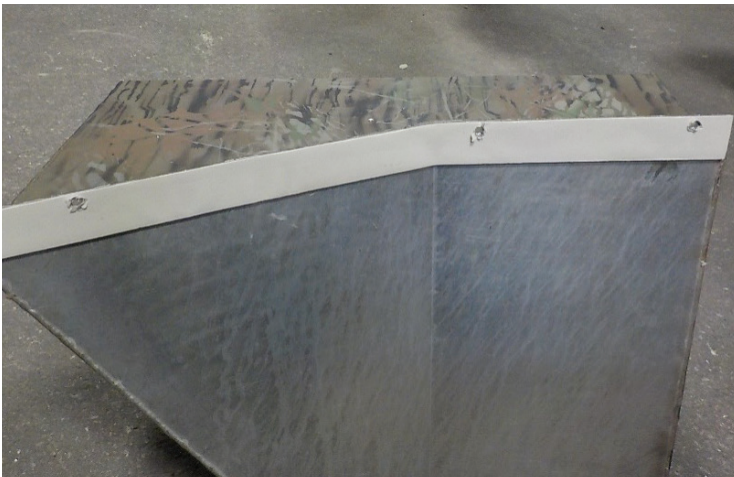
2. Remove the white protective covering from the adhesive side of the foam tape supplied in the kit and apply it to the buoyancy pods.



3. Drill 3 holes in the angle tab on each side of the transom using a #11 drill bit as shown. Remove the white protective covering from the adhesive side of the tape supplied in the kit and apply it to the angle tabs.



4. Drill three 1/4" holes in each pod in the top lip as shown.



5. Remove the white plastic covering from the foam tape applied to the pods in step 2 and from the angle tabs applied in step 3.



6. Hold the pod in place on the transom and mark the holes from the pod onto the transom. Mark the holes on both the starboard and port sides.



7. Use a 1/4" drill bit to drill the 3 holes on each side at the same angle as the transom.



8. Insert the bolts supplied in each pod.
9. Set the pod on the bottom angle tab of the transom and push the bolts through the transom.



10. Install the washers and nuts on the bolts. Do not tighten at this time.



11. Push down on top of the pod while pre-drilling the three holes in the bottom of the pod through the angle tabs on the transom using a #29 bit.



12. Install the 3 black screws in the bottom of each pod.



13. Now tighten the 3 bolts at the top of each pod. Extra bolt length can be cut off after tightening the bolt/nut.



14. Install the new decals in the locations shown. Prior to installation, prepare the surface of the buoyancy pods by wiping them with a soapy water solution. Rinse and dry thoroughly.

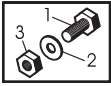


15. Inform the customer that the trailer tie down straps should now attach to the added pods. Additionally, let the customer know that the added buoyancy pods are not designed to support the weight of people, but can be used as boarding steps for dogs.



IDENTIFICATION PROCEDURE

After completing the procedure, make sure to properly record and submit the warranty claim for this campaign to ensure correct reimbursement and to update the boat's repair history in G3's database.



PARTS INFORMATION

PART DESCRIPTION	PART NUMBER	Qty	Dealer Cost
Field Fix Foam Kit, 16DK	73290649 (Desert Brown)	1	No Charge
	73290650 (Camo Shadow-Grass)		
	73290651 (Camo Breakup)		

KIT CONTENTS:

PART	PART NUMBER	Qty
BUOYANCY PODS	-	1 SET (in chosen color)
DECAL G3 GATOR TOUGH 23	73405796	1
LABEL CO TRANSOM	73409034	1
TAG WARNING TRANSOM PROP	73409051	1
TAG NMMA CERTIFIED	73409012	1
FSTNR KIT 16DK BYNCY PD	73460702	1
TAPE FOAM 1 1/4"X100GRAY	73583607	5 FT.



WARRANTY INFORMATION

The modification is authorized for all affected boats, regardless of ownership or warranty status. Submit a Recall Claim for labor as described below.

When the modification is complete, submit a Recall Claim (Job Code **RC0700**) as described below. The labor allowance is **1.5 hours**.

To submit your Recall Claim in the G3 Boats Dealer System, go to *G3DS > Service > Warranty > Claims > New Request*. Then, from the menu, select *Warranty / Y.E.S. Claim – If request is under \$200*.

Complete the claim normally, being sure to choose the **RC0700** Job Code for this recall campaign:

Job Codes

Job Code Group: ALL

Job Code: Select RC0700 here

Multiple: ADD

Job Code	Description	Multiple	Status	Action
RC0700	RC0700 16DK Foam Recall Repair 1.5hrs.	1		✖

NOTE: Parts are supplied without charge, so do not add any parts to the claim.

Enter the Problem, Defect, and Repair descriptions as follows:

*Problem description	Foam recall
*Defect description	Foam Recall
*Repair description	Foam recall performed.

Once the claim is complete, click on “Save & Submit.”

NOTE: If you have questions about submitting a warranty claim, refer to the “G3 Boats – How to Submit a Warranty Claim Manual” found in Messages under the Service tab in G3DS.



901 Cowan Drive
Lebanon, MO 65536
(417) 588-9787

IMPORTANT SAFETY RECALL NOTICE

This notice applies to your boat, HIN xxxxxxxxxxxxxxxxx

Model: xxxxxx

January 26, 2024

Dear G3 Boats Gator Tough 16 DK Owner:

G3 Boats has identified a regulatory non-conformity in 2017-2023 Gator Tough 16 DK model boats. Our records indicate that you own the affected boat shown above.

The reason for this recall: Certain affected boats may not meet the port level flotation test as defined by federal safety regulation 33 CFR 183 Subpart G. The test simulates the boat's flotation level stability with a swamped boat as well as maximum capacity load.

What G3 and your dealer will do: Your authorized G3 Boat dealer will install a Foam Kit consisting of buoyancy pods in the rear of the boat to comply with federal regulations. The complete modification takes about 1.5 hours total, but your dealer may need to keep your boat longer. **There will be no charge to you for this procedure.**

What you should do now: Please call your G3 dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your boat for this service.

Remember to take this letter with you when you take in your boat.

You should not operate your affected boat shown above until this modification is performed. If your boat already has buoyancy pods that were installed as an accessory before the date of this letter, you must still have them replaced. The new ones have increased flotation characteristics.

Note that the new buoyancy pods being installed on your boat provide additional flotation only and are not intended to support a person's weight. They can, however, provide a convenient boarding step for dogs.

If you are unable to return to the G3 dealer who sold you the boat, this modification will be performed by any authorized G3 Boat dealer. For the name of a dealer near you, please visit the G3 Boats website at www.G3boats.com and use the dealer locator.

If you have had this repair performed before you received this letter, you may be entitled to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this repair. For more information, contact G3 Customer Service at 1-800-588-9787.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

If you need help: If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

G3 Boats
Customer Service Department
901 Cowan Drive
Lebanon, MO 65536
Or call: 1-800-588-9787

If, after contacting G3 Boats Customer Service, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Commandant (CG-BSX-2), U.S. Coast Guard Headquarters, 2703 Martin Luther King, JR Ave SE, Stop 7501, Washington, DC 20593-7501 or call 1-202-372-1062, or email RBSInfo@uscg.mil. Refer to 23CG0024.

If you no longer own this boat: If you have sold your boat to another party, please call us toll-free at 1-800-588-9787 with the name and address of the new owner, along with the Hull Identification Number (HIN) shown above your name on this letter.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,

Brian Kincheloe
Customer Service Manager